

## General Inquiries

Our support teams are available to assist you with:

- Broker Firm registration
- Broker, Agent, and Assistant registration or removal
- Contact information changes & updates
- Scotia Mortgage Authority® website access
- Deal submission process
- Compensation inquiries, and more!

**For general and technical inquiries, contact:**

[scotiamortgageauthority@scotiabank.com](mailto:scotiamortgageauthority@scotiabank.com)

Monday – Friday

9:00 am – 5:00 pm Eastern Standard Time (EST)

## Broker Onboarding Officers

For additional assistance, contact your Broker Relationship Manager (BRM), your Broker Lending Manager (BLM), or one of the following Broker Onboarding Officers supporting your region:

### **Ontario and Atlantic:**

Elena Gecaj

(437) 225-6751

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Charlène Gobeil

(514) 295-3517

[charlene.gobeil@banquescotia.com](mailto:charlene.gobeil@banquescotia.com)

### **Western Canada, Prairies and BC:**

Solomon Leung

(437) 230-5480

[solomon.leung@scotiabank.com](mailto:solomon.leung@scotiabank.com)

### **Quebec:**

Kim Maisonneuve

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